



To: Requestors of Certificates of Insurance

From: EOI Direct

Re: Retrieving Certificates of Insurance

With our continued focus on providing superior service to our customers, **EOI Direct** is proud to announce our state-of-the-art insurance certificate delivery system providing round-the-clock, online access to insurance information for lenders, mortgage brokers, closing agents, homeowners and realtors in need of Master Policy data for community associations.

To request a certificate of insurance, or to view the policy coverages listed on a particular certificate, please visit www.eoidirect.com. If you are a first-time user, follow the links to register and write down your User ID and Password so you can log in to your account when prompted. *A delivery charge may apply for mortgagee clause additions, however there is no cost to register for access to the website.*

Once you have logged on to your account, click on “Evidence of Insurance” to search and access the association policy information you are seeking. EOI Direct’s customer service department is available from 6AM to 5PM (PT) Monday through Friday to provide additional assistance.

EOI Direct is an internet utility developed to simplify the process of delivering property insurance certificates. **EOI Direct** delivers valuable insurance information in minutes instead of days or weeks.

EOI Direct
1880 W. Judith Lane, Suite 220, Boise, ID 83705
Phone: (877) 456-3643 Fax: (208) 694-3848
e-mail: help@eoidirect.com